



Information Network of Kansas Board of Directors

Kansas Information Consortium
General Manager's Report

Month ending May 31, 2008

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For the month ending May 2008

Executive Summary

Kansas.gov is staying very busy and productive as May has come to a close. Some of the high points for this month include:

~The District Courts search tool has reached 80 counties as we added five additional counties in the month of May.

~With the recent mini-grant approval from the INK board, Kansas.gov trained team members from The KS Juvenile Justice Authority (KSJJA) on the Content Management System on May 19th.

~Successful Kansas Business Center agency interviews were held with KDOR and SOS to assist in building the requirements for the redesigned site launching later this year.

~Creative Services and Marketing continue to keep content fresh and up-to-date on Kansas.gov as part of the site promotions strategy. Updates went live on May 12th and 26th on the documented rotation schedule.

~Testing of the new project management software (DAPTIV) occurred throughout the month of May. Several internal training sessions took place and new Applications and Project Change Requests have now been entered into the tool.

~Several team members from Kansas.gov attended the annual NIC Development/Marketing Conference in Oklahoma City, OK on May 29th – June 3rd.

Please contact me if you have any questions at 785.296.5275 or via email at lisa@ink.org.

Respectfully Submitted,

Lisa R. Counts

Lisa R. Counts, General Manager

New Service Requests & Contracts for Approval

Service Requests

Service Request 386: Kansas Department of Health and Environment (KDHE)

Kansas Department of Health and Environment requests INK assistance in collecting electronic fee-based transactions for nurse aide test applications.

Contracts for Approval

Healthy Indoor Environments Coalition

Healthy Indoor Environments Coalition requests INK assistance in providing an online payment portal service to collect electronic fee-based transactions.

Kansas Juvenile Justice Authority (KSJA)

Kansas Juvenile Justice Authority requests INK assistance for providing a Content Management System (CMS) for the creation of their Web site. This request is for a large CMS implementation (\$7,000) and annual maintenance.

Kansas State Board of Examiners in Optometry (KSSBEO)

Kansas State Board of Examiners in Optometry requests INK assistance in designing, building, and maintaining the optometry license portal as a complete licensing system for KSSBEO and maintaining a payment portal to conduct electronic fee-based transactions. This is our first time/materials project for the approved rate schedule. Details to follow.

Chautauqua County District Court

Chautauqua County requests INK assistance for providing a transaction fee-based service for online district court searches.

Harvey County District Court

Harvey County requests INK assistance for providing a transaction fee-based service for online district court searches.

Haskell County District Court

Haskell County requests INK assistance for providing a transaction fee-based service for online district court searches.

Jefferson County District Court

Jefferson County requests INK assistance for providing a transaction fee-based service for online district court searches.

McPherson County District Court

McPherson County requests INK assistance for providing a transaction fee-based service for online district court searches.

Sumner County District Court

Sumner County requests INK assistance for providing a transaction fee-based service for online district court searches.

New Applications Deployed

<u>Agency</u>	<u>Service</u>	<u>Launched Date</u>
KDOA	KanView - Taxpayer Transparency Act	Feb. 08
KDHE	HOC Criminal Record Check	Mar. 08
KSBEMS	Ambulance License Renewal	Mar. 08
KSBOA	Individual License Renewal	May. 08

Applications in Development

<u>Agency</u>	<u>Service</u>	<u>Targeted Deployment (quarter)</u>
GOV	Grant Portal Phase 3	Q2 08
KBI	Registered Offender 2007	Q3 08
KDHE	HOC Test Application	Q3 08
KSSBEO	Optometry Portal	Q3 08
KDA	Seed Business License Renewal	Q3 08
KDHE	Change of Address and License Replacement	Q3 08
KIC	Subscriber Account Administration and Self Registration	Q4 08
KDOR	Homestead Claim	Q4 08
KCI	Online Store	Q4 08
KDOA	KBC 2008	Q4 08
OJA	DCRS Instant Access	Q1 09
BOTA	Claim Filing	Q2 09
KSBEMS	Attendant License Verification	Q2 09
KDOR	CAMA Property Valuation	Q2 09
BOTA	Docket Calendar	Q3 09
KDA	Agri Portal	Q3 09
GOV	Grant Portal Phase 4	Q3 09
BOTA	Final Orders	Q1 10

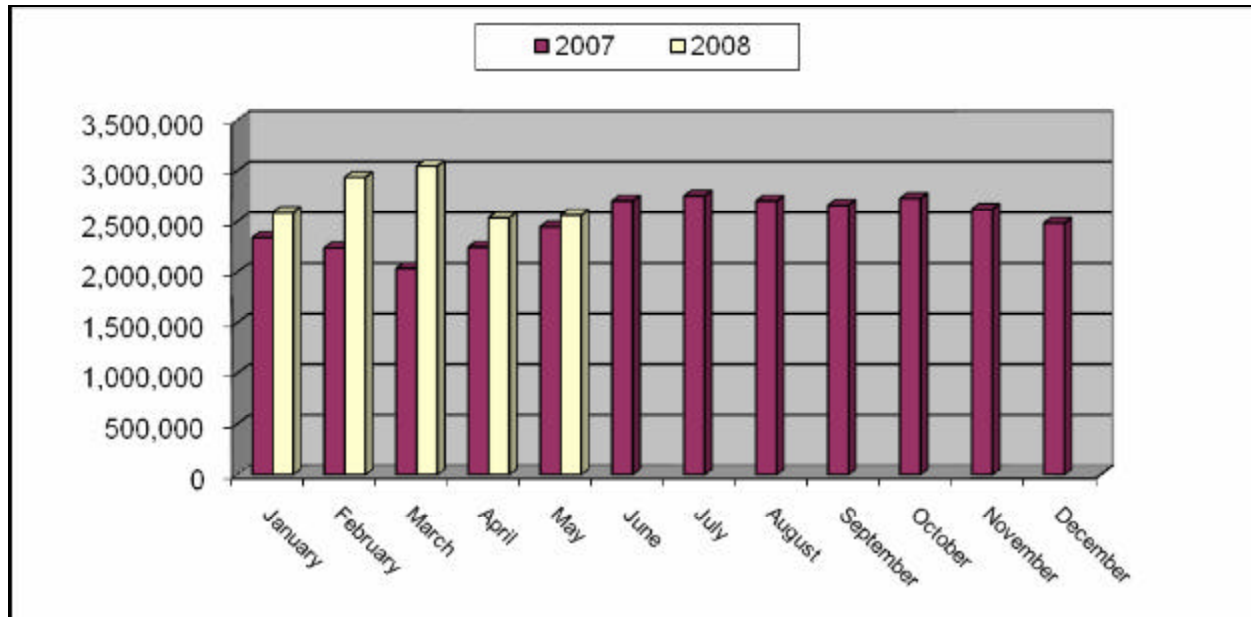
Project Change Requests

<u>Agency</u>	<u>Service</u>	<u>Launched Date</u>
KDHE	Website Error Pages	Jan. 08
KDB	Dental License Verification	Jan. 08
KDHE	License Renewal Jan 08 Mods	Jan. 08
KIC	Remove Bills in Committee table	Jan. 08
KSBN	Nursing License Renewal K-SERV Link	Jan. 08
OJA	DCRS Integrate JoCo	Jan. 08
KSBN	Renewal Change Fees	Jan. 08
KREC	Renewal Add Disciplinary Question	Jan. 08

KSBHA	License Renewal Feb 08 Mods	Feb. 08
KSAG	Amber Alert Change AG Name	Feb. 08
KSBHA	License Verification Expand Verification Information	Mar. 08
KREAB	Appraiser License Renewal 2008 Mods	Mar. 08
KSBHA	HTML Rpt CEU Text Year Mods	Mar. 08
KSBEMS	Ambulance Post Deployment Modifications	Mar. 08
Legislative	Eliminate Resolutions from Bill Search	Apr. 08
GOV	Add Instructions Link (WAD-050)	Apr. 08
KREAB	Add New Questions (WAD-048)	Apr. 08
KREAB	Add Renewal Report (WAD-049)	Apr. 08
GEC	Campaign Finance	Apr. 08
KSBN	Annual Report 2008 Mods (WAD-034)	Apr. 08
KSBTP	Add allowed number of rows to reports	Apr. 08
KSSOS	Add PA Type	May. 08
KSSOS	AR Change Delete Function	May. 08
KSSOS	Global Changes	May. 08
KSSOS	Incorrect EC Fees	May. 08
KSBHA	May 2008 Modifications (WAD-045)	May. 08
KSBHA	Lic Ver Free Mar 08 Mods	Pending
KSBHA	Lic Ver Sub Mar 08 Mods	Pending
KIC	KPX 2008 Enhancements (WAD-054)	Pending
KSSOS	UCC: Debtor Termination treated as amendment	Pending
KSSOS	BESS: Add Trademark/Service -mark link	Pending
KDHE	HOC LR Import Notification	Pending
KSAG	Concealed Carry May 2008 Form Changes	Pending
KREC	Limit search returns	Pending
KIC	CMS Enhancements	Pending
KSOS	AOI: Change Delete Button	Pending
KSSOS	Name Reservation: Increase Fee	Pending
KSBEMS	Ambulance LR Apr 08 Mods (WAD-051)	Pending
KSBEMS	Attendant LR Import Export (WAD-052)	Pending
KDHE	CRC Modify Subject Processing (WAD-055)	Pending
KSSOS	AOI: Increase Fee	Pending
KDOL	Modify Failed Payment Processing (WAD-038)	Pending
KSSOS	RO/RA: Increase Fee	Pending
KSSOS	Name Change: Increase Fee	Pending
KSBHA	LR HTML Add Insurance Audit	Pending
KDHE	CRC Add Subscriber Option	Pending
KSSOS	AR: Increase Character Limit on the AG page	Pending
KSSOS	AR: Increase Fee	Pending
KSSOS	CGS/LGS: Increase Fee	Pending
KSBEMS	Attendant License Renewal Improve Payment Processing	Pending
BOA	Firm Renewal Add Disclosure Statement	Pending
KDOR	WebFile Payment Date Validation	Pending
OJA	DCRS Add New Name Search Field	Pending

KSSOS	Disso: Remove "delete selected" button	Pending
KDOA	Update Kanview for 2008	Pending
KDOL	Add CCD Format	Pending
KDOR	IFTA Renewals 2008 Modifications	Pending
LEG	Create Enrolled Bill Search	Pending
KSOS	AOL: Signature Organizer/Incorporator	Pending
KDOR	KBC Business Tax Registration IEIN Registration	Pending

Service Visits



Support Statistics

<u>Month</u>	<u>Live Chat</u>	<u>Email</u>	<u>Cases Reported</u>
Jan-08	34	326	40
Feb-08	67	325	58
Mar-08	59	340	37
Apr-08	48	387	39
May-08	49	135	76

Marketing

~Creative Services and Marketing continued to work on the Kansas.gov marketing piece for prospects and existing partners including a call-to-action to visit the Partner Resource Center for more details.

~Creative Services and Marketing continue to keep content fresh on Kansas.gov as part of the site promotions strategy. Updates went live on May 12th and 26th.

~With dedicated funds from the INK board for Marketing in 2008, a first draft of the Marketing Campaign was created. Kansas.gov plans to share the details of the campaign with the Board at the July INK board meeting, pending approval from the INK Executive Director.

~Attended the annual NIC Marketing Conference in Oklahoma City, OK on May 31st – June 3rd.

~With the recent mini-grant approval from the INK board, Kansas.gov trained team members from KSJJA on the Content Management System on Monday, May 19th.

~Kansas.gov worked with the following government partners to create customized “tiles” on the “MyKansas” page:

- Office of the Lt. Governor

Lt. Governor Parkinson



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- [Volunteer Kansas](#)

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